

Crosshouse Neonatal Unit, Ayrshire Maternity Unit



Crosshouse Neonatal unit, Level 2 Unit offering Intensive Care, High Dependency Care and Special Care
Ayrshire Maternity Unit, Crosshouse Hospital, Kilmarnock Road,
Crosshouse, KA2 0BE



CU: 01563 825366 HDU: 01563 825368
CBU: 01563 825370 Main hospital number: 01563 521133



Free Wi-Fi access for families via "NHS Public" - no password required.



PARKING/TRANSPORT



There is free parking for parents. The car park can be accessed directly outside Ayrshire Maternity Unit.



ACCESSING THE NEONATAL UNIT

To ensure safety and security the unit has an intercom security system. On your arrival, please ring the doorbell and wait for a member of staff to let you in.

We will answer as soon as possible. Please be patient as the staff may be busy working with a baby.

Our Neonatal Unit is based on the ground floor of the hospital and is accessible for prams and wheelchair users.

A TOUR OF OUR UNIT



If parents wish a tour of the unit prior to delivery this is facilitated.

PARENT ACCOMMODATION



We have 2 family rooms available for parents to stay in the unit with baby to gain transitioning support while preparing for discharge.

We encourage parents to stay with their baby as long as possible providing family room within the postnatal ward. This will help parents attending to their baby through the night and prevent separation between parents and baby.

Please be aware that these rooms are limited and may not always be available.



FOOD OUTLETS



Within Ayrshire Maternity Unit we have Brambles Café located upstairs which is open 10:00-14:00 Monday-Friday. Here you can get hot breakfast and lunch food, there is also 24 hour vending machines with snacks and juice.

There is a dining room located in the main building of Crosshouse Hospital where hot food is available all day.

We provide vouchers for parents which allow them to purchase meals at staff prices. Please ask the nurse looking after you and your baby.

SIBLINGS



We have a small selection of toys in the waiting area for siblings and book bug bags also.

PARENT SUPPORT

The Maternity and Neonatal Psychology Interventions (MNPI) Service can provide support and psychological intervention to parents who are struggling with any aspect of their baby being in the neonatal unit, the transition to home, pregnancy or baby loss, traumatic birth or pregnancy complications. Parents can be referred to the MNPI service by staff within the unit.

We also have our unit infant feeding advisors who are there as extra support in helping parents with establishing feeds, expressing, etc.





STAFF UNIFORM IDENTIFIER

Consultants - Purple scrubs

Medical staff - Blue or own scrubs

Advanced Neonatal Nurse Practitioners - Red scrubs

Senior Charge Nurse/Midwife - Navy blue scrubs

Nurse/Midwife - Blue scrubs

Nursery Nurse - Blue Scrubs

Pharmacist - Own clothing

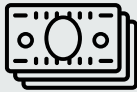
Physiotherapist/Speech & language - Mediterranean blue uniform

Student Nurse/Midwife - Grey/blue scrubs

Domestic - Green.



FINANCES



Financial support is available to help you spend more time with your baby. The Neonatal Expenses Fund (NEF Fund) which all parents are entitled to receive, will help you with the cost of food, travel to and from hospital, parking charges and accommodation. Please ask your bedside nurse for more information.

VISITING



There are no restrictions on visiting for parents, grandparents and siblings.

We respectfully ask that you keep to a maximum of 2 designated visitors per day with a total of 3 at the cot space.

A parent must accompany any visitor at all times, including grandparents. No children under the age of 5 (other than siblings of the baby) should visit.



UNIT WEBSITE/USEFUL LINKS



[Home](#) | [Crosshouse Children's Fund \(crosshousechildrensfund.org\)](#)

[For babies born premature or sick](#) | [Bliss](#)

[The Breastfeeding Network](#) | [Independent Breastfeeding Support](#)

If there is anything else we can help with, please don't hesitate to ask

